

DONGLE EXCHANGE

Further to your recent request to exchange a protection key(s) (dongle), please note that there is a fee of \$80 (per dongle) for this service. This exchange is not covered under the Software Maintenance Contract.

Please note the dongle(s) will need to be returned to Buildsoft before the exchange can take place. In exceptional circumstances, Buildsoft may issue the new dongle(s) before the return of the existing dongle (see below). This option is for maintenance contract users only.

To exchange the dongle(s), please fill in the details below and return it to Buildsoft Pty Ltd, PO BOX 708, Campbelltown NSW 2560 along with the dongle(s) or fax it to (02) 4626 6673. We recommend that you send it by express post or courier, as Buildsoft will not replace any lost dongles.

Please circle A, B or C relevant option below.

- A) Parallel port dongle(s) to be exchanged for USB port dongle(s)
- B) USB port dongle(s) to be exchanged for Parallel port dongle(s)
- C) Broken dongle(s) to be exchanged for new dongle(s)

Please enter the number of dongles that you wish to exchange.

If you are exchanging Parallel port dongle(s), please list the dongle serial number(s) below (*the serial number is a 5-digit number printed on the dongle, e.g. "D2Q40"*):

Payment Options (choose one of the following payment options):

- A) I will send a cheque made out to Buildsoft Pty Ltd for \$80 (per dongle)
- B) I wish to make an EFT payment (there may be a delay of 1-2 days processing time)
Bank: A N Z; BSB: 013 433; A/N: 835 522 763
- C) I authorize Buildsoft Pty Ltd to deduct \$80 (per dongle) from the credit card (below) for the service of exchanging the dongle(s)

Name:..... Company Name:.....

Phone Number:..... CVC Code (3 digit security code):.....

Card Number: Expiry Date:.....

Type of Card: VISA or MasterCard (please circle one) - We do not accept other card types.

Please specify Dongle mailing address:.....
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If you are unable to send the dongle(s) back straight away (due to business demands) and you have a current maintenance contract, please sign the agreement below (this is subject to approval by Buildsoft):

I agree to return my old dongle/s to Buildsoft Pty Ltd within seven (7) days of receiving my new dongle/s, and I understand that if this agreement is not met, additional licence fees may apply.

Signature:.....

Note: Please ensure that the dongle(s) are well packaged as Buildsoft will not be held liable for any lost or stolen dongles. A tax invoice marked as paid will be included also.

Please note that there may be an additional \$95 charge for customers without a maintenance contract for any support given to get this dongle working on your machine.